

WHAT'S THE SCORE

FEBRUARY 2019

www.score-group.com

HIGHLIGHTS:

**Score (Canada)
Limited Expand
Facilities (P3)**

**Score Apprentices
End Year on a High
Note (P4)**

**Apprentice Safety
Lecture (P21)**

Also in this issue:

Score Trinidad Apprentice
Awards

Score Trinidad Apprentices
Achieve Diploma

Score A/S Apprentices Pass
Examinations

Score Perth Extend Actuator
Services

ENI Mizton Project



much more inside . . .

In this issue. . .

Contents

Score (Canada) Limited Expand Facilities	3
Score Apprentices End Year on a High Note	4
Score Trinidad Apprentice Awards	4
Brighthouse Time Served Apprentices	12
Score Trinidad Apprentices Achieve Diploma	13
Score A/S Apprentices Pass Examinations	14
Score A/S Keep Busy with Maersk Contract	15
ENI Mizton Project	16
Score Danmark A/S Obtain ISO9001-2015	16
Score Perth Extend Actuator Services	16
Score Danmark A/S Host Lunch & Learn	16
Mental Health First Aid Training	17
Employee Health Checks	17
Safe Drive Stay Alive	18
Apprentice Talk in St John's, Canada	19
January Apprentice Lecture in Peterhead	20
Apprentice Safety Lecture	21



Score (Canada) Limited Expand Facilities

On the 23rd of January, Score Canada Limited was delighted to officially open its new facility in Newfoundland. It was opened by Nelson Ritchie, Managing Director and CEO of Score Group plc, who travelled over from Peterhead especially for the event. The new facility has been obtained by the company to complement its current office and workshop and is only a very short distance away. The new facility gives the company increased office and workshop space but also has a large external storage yard which is a major asset.

In the early 2000s Score Group plc made the decision to branch out its services to Canada following successes in other global locations. Beginning with an office in St Johns, Newfoundland, Score (Eastern Canada) Limited was quickly followed by, Score TransCanada Limited in Edmonton, Alberta providing services to Western Canada. In 2015, the two companies merged to form Score (Canada) Limited to cover the northern part of North America with valve related services.

This expansion is another mark of how Score Canada has grown in recent years which only began a decade or so ago. Score Canada is looking forward to another busy year, and we wish them all the best.



Score Apprentices End Year on a High Note

Over two days, Score Group plc celebrated the successes of its apprentices at the annual Apprentice Awards and Christmas meals. Held at the Tufted Duck Hotel, St Combs, on the 19th and 20th December over 200 apprentices attended alongside mentors and company directors, as well as special guests from local academies and NESCOL to recognise the trainees' achievements.

Conrad Ritchie, Managing Director of Score International Limited, opened the event on both days, giving a warm welcome and focusing on the importance of loyalty between employees and employers. He reminded trainees that despite their apprenticeships coming to an end, they are the future of Score Group, and have great potential to progress within the Score Group of companies, particularly in a global sense.

A range of awards were presented based on the performance of the trainees over the last 12 months by our Apprentice Co-ordinators. These awards included the VITAL Performers of the Year, Competency Progress Award, Annual Safety Award 2018, Most Improved Engineering Trainee of the Year and Administration Trainee of the Year.

The Engineering Apprentice of the Year award was renamed the Charles Buchan Ritchie Award in 2017. Following a video of the previous year's winner, who is currently working at our facility in Edmonton, Canada, the Charles Buchan Ritchie Award was proudly presented by Nelson Ritchie, Score Group plc Managing Director and CEO, to another promising female apprentice, who has shown grit and determination over the past year.

Score trainees undertake a demanding 6 year apprenticeship, which sees them earn an NC and HNC, moving onto HND should they wish to progress in their education. The award ceremony is an opportunity to recognise the hard work and determination performed by these apprentices, as they are handed their 'time Served' papers at the end of their 6 years of service. This year 38 engineering apprentices, including 1 QA trainee, and 6 administration apprentices from our premises in Peterhead and Cowdenbeath received their papers.

Following the award ceremony and celebratory meal, directors and managers for Score addressed the trainees and guests, congratulating the award winners and time Served trainees. Special guest speaker, Inspector George Cordiner from Police Scotland spoke to the group for the 4th consecutive year. Focusing on safety over the Christmas period, he passed on some advice on safe driving, drink and drug usage and mental health.

Time Served papers were also handed out in December at Score Europe's Brighthouse facility, with the team celebrating two of their apprentices' successful completion of their 6 year apprenticeships in Engineering.

Zac Herrero and Ben Russell were joined by their fellow colleagues at a special Apprentice lunch to congratulate them on their success.

We now employ over 300 apprentices worldwide across Europe, the Americas, Asia and Australia, and are looking to take on our largest intake in 2019. Congratulations to all, and keep up the good work!

Score Trinidad Apprentice Awards

Score Trinidad also hosted its Apprentice Christmas Luncheon and Awards function on December 14th, 2018. The forty (40) apprentices who range from Year 1 - 5, were in attendance at this special event. The following are the recipients of awards in the various categories:

Quality Award

- Keziah Hinds
- Luke Ramoutar
- Nathaniel Semper

Most Improved 2018

- Amaru Cox
- Jeron Cyril

Safety Award

- Jardel Harper
- Jivonne Gill
- Jeron Cyril

Best Quality of Logs

- Stephon Bain
- Kadisha John

Top Vital Performer – Akil Smith

Golden Spanner Award – Brian Jaggernaut

Congratulations to all of the award recipients and we encourage all apprentices to continue to strive towards excellence in 2019.



Time served Engineers Pictured with Nelson Ritchie & Conrad Ritchie.



The Charles Ritchie Award
- Nelson Ritchie pictured with Samantha.



Most Improved Engineering Trainee of the Year
-Ashleigh pictured with Lisa Rutter.



Best Log Book 1 - 3
-Scott pictured with Ali Law.



Most Improved Logs 1 - 3
-Cory pictured with Ali Law.



Most Improved Trainee of the Year
-Tyler pictured with Jackie Matthew.



Top VITAL 4 - 6

-Emma and Liam pictured with Trevor Fleming.



Top VITAL 1 - 3

-Shaun pictured with Steven Wilson.



Administration Time Served

-Ashleigh, Chanelle, Jordyn, Jordan, Kayleigh and Taylor pictured with Conrad Richie.



Administration Trainee of the Year

-Jordyn pictured with last years winner, Emily.



Safety Award 1 - 3

-Scott pictured with Jackie Matthew.



Safety Award 4 - 6

-Jack pictured with Steven Wilson.



Competency Progress Award 4 - 6
-Ross pictured with Julia Brown



Cowdenbeath Time Served
-Finlay pictured with Ian Cheyne

Brighthouse Time Served Apprentices



Ben and Zac with their colleagues during their Apprentice lunch



Ben with Richard Wakefield



Zac with Simon Winter



Apprentices Clint, Darren and Daniel showcasing their diplomas.

Left to right: Lex Hinds (Training Coordinator); Kendra John (HR Assistant); Clint Sisnett; Darren Henry; Daniel Wade; Nicole Giuseppi (HR Manager) and Christopher Sykes (Operations Director)

Score Trinidad Apprentices Achieve Diploma

Congratulations to the following apprentices who achieved their Level 3 City & Guilds diplomas in December 2018:

Daniel Wade

Darren Henry

Matthew Williams

Clint Sisnett

Nicholas Mathura

These young men were the first apprentices to be recruited by Score Trinidad in 2014, which was the commencement of the apprenticeship programme at Score Trinidad. As a result, we are particularly proud and excited about this achievement as they are the first successful batch of apprentices for the Trinidad programme. Congratulations gentlemen! Special recognition must also be given to our apprentice coordinator, Lex Hinds, who was instrumental to their success, as he delivered the practical elements of this Diploma to these apprentices.



Anna Endresen (left) and Kristian Meihack (right) presenting an award in mechanical engineering to Tarjei



Kristian Meihack and Anna Endresen presenting an award in Mechanical Engineering to Bendik

Score A/S Apprentices Pass Examinations

Score A/S in Norway would also like to Congratulate Tarjei Kristiansen who has passed his examinations in Automation and Bendik Sikveland who has passed his examinations in Mechanical Engineering.

Maersk Inspirer at the Egersund yard



Score A/S Keep Busy with Maersk Contract

Score A/S has seen increased activity over the last few months. One of the main reasons for this, among other things, is the successful award of valve supply and overhaul work related to upgrades for Maersk Inspirer that will be put in production on the Yme field later this year. Maersk Inspirer is a jack-up that previously has produced for the Volve field and was also used for drilling on various locations. Score A/S has won the work for repair and upgrade of the valves on board and also supply of various valve packages.

So far we have received 55 actuated valves, ESDV, XV and BDV valves from 2" to 14", and 129 manual valves from 1" to 16" to our workshop in Randaberg. The scope is still growing and further 26 valves are expected in shortly. The completion time for this project is however very short due to the fact that the rig arrived at the yard in Egersund late so the valve scope started later than first scheduled.



A dedicated team of great technicians and office personnel are working on this project to make sure we fulfil the expectation of our client. The feedback from the customer is very positive and it is a forward focused drive from both Score and client to keep up the good pace to reach our targets together. The scope requires that all valves arriving at our facilities are being initially inspected and fully function tested prior to decision for further overhaul and repair. DNV is also involved to keep class approval on all ESDV and BDV valves and they have also visited the packages supplier to approve the packages "as original".

ENI Mizton Project

Score Europe Limited, Turate has recently delivered valves to the ENI Mizton Project worth in the region of £2m. These project supply orders were the largest the branch has dealt with since it was opened in 2006. The work was secured after many years of building good relationships with ENI in addition to demonstrating our technical competence, our specialized service and our quick and sound deliveries.

The project was for the construction of 1 unmanned platform, 1 pipeline to shore and 1 receiving terminal for the Mizton well in the Gulf of Mexico. The Mizton field is an additional part of the previous developed Teocalli and Amoca fields which are currently producing hydrocarbons for Mexico.

The project was run on two different fronts, in Italy with local EPCs which was fully handled by our team in Turate along with assistance from Score VAC. The second front was local support provided by Score Valve Service as the client was located in Houston. All together Score has supplied more than 300 various valves up and including 14".

Score Italy is currently active in discussions regarding its involvement in the project extension expected in 2019. This is another important milestone that is allowing Score to become a trusted strategic supplier of ENI E&P after the relevant successes with ENI R&M and the national frame agreements.

Score Perth Extend Actuator Services

Score Perth Pty Ltd is delighted to have been appointed as an Authorised Distribution Channel for BETTIS valve actuators (Emerson). Score Perth will cover the territory of Australia, New Zealand and Papa New Guinea. The new agreement means that the company will now hold inventory of Bettis actuators along with spare kits and modules, to continue providing the dedicated high level of sales and service support Score is recognised for.

Score Perth is currently in the process of forming a Valve Automation and Control (VAC) centre situated at its premises in Perth, dedicated to actuated solutions. In the near future its will also look to extend its agreement with Emerson to cover Biffi actuators and provide the same service within Australasia.

This is a major progression for Score Perth and will see a team being established specifically to deal with VAC solutions made up of dedicated in house support including engineering, technicians and control capabilities, giving it a substantial upper hand over its competitors.

Over their 35 years of trading Score Group has developed a long-standing relationship with Bettis (Emerson), and has agreements in place with several Group companies throughout the world.

Score Danmark A/S Host Lunch & Learn

Score Danmark had its first ever Lunch and Learn for the new TOTAL (Formerly Mærsk) engineers. This was deemed a great success as we had 10 engineers turn up from all Assets in the Danish Sector belonging to Total.

The session was split into two with the morning being based on actuation calculations and focusing on the difference between MAST and MAVIT – and the afternoon being on control valves.

Big thanks to Andrew Nash for the afternoon session and Mike Billington for his impressive presentation in the morning.

Score Danmark A/S Obtain ISO9001-2015

Score Danmark earlier in the year became one of the first companies in Denmark to obtain the new ISO9001-2015 – thanks to Iain Mitchell for all his support and help getting us compliant and obtaining the ISO with 0 findings.

Mental Health First Aid Training

Mental Health First Aid is like any other type of first aid and is the help given to a person before appropriate professional help or treatment can be obtained. As a company we want to ensure that we can be as best prepared as possible to support our employees and those dealing with mental health issues so we have arranged for key departments within our UK teams to undertake Mental Health First Aid Training.

The course does not set out to teach people to be therapists but highlights signs and support mechanisms which can be applied if dealing with a mental health issue.

The course is led by Scottish Mental Health First Aid, or SMHFA, over two days also aims to:

Preserve life.

Provide help to prevent the mental health problem or crisis developing into a more serious state.

Promote the recovery of good mental health.

Provide comfort to a person experiencing distress.

Promote understanding of mental health issues

We are happy to welcome SMHFA to Score and to learn from their experience to hopefully benefit any of our employees who are in need of support.



Employee Health Checks

In November we were delighted to host a Health Check Clinic for our employees in Peterhead led by our private healthcare provider AXA.

The sessions were led by occupational healthcare practitioners who arrived with specific equipment and offered various health checks to employees including:

- Blood glucose check;
- BMI;
- Blood Pressure;
- Resting Heart Rate;
- Visceral Fat Rating;
- Body Fat % and Fat Mass;
- Muscle Mass;
- Bone Mass.

Employees also benefitted from the general wellbeing, diet and health advice which was provided by the practitioners.

We received excellent feedback from the sessions and hope to provide further sessions in the near future.



Safe Drive Stay Alive

On Monday 19th November 54 of our apprentices attended the Safe Drive Stay Alive presentation at the Beach Ballroom in Aberdeen, Scotland.

During the presentation the audience were spoken to by various people who are affected by road traffic collisions. This consisted of paramedics, police, firefighters, nurses, passengers and parents. The presentation is the harsh reality and the videos are very graphic which hopefully made our apprentices realise the dangers of careless driving.

This presentation is a great opportunity for the apprentices to attend and I hope that they use the content to remind themselves and their friends the trauma it may cause to their own and other people's families.



Left to right: Conrad Ritchie alongside apprentices accompanied by Neil McLaren (Operations Manager of Score (Canada) Limited).

Apprentice Talk in St John's, Canada

In February during a visit to Score (Canada) Limited's facility in St John's, Conrad Ritchie, Managing Director of Score International Limited, held a talk for apprentices. All apprentices attended, alongside Andrew Stephen, Managing Director of Score (Canada) Limited, and Neil McLaren, Operations Manager of Score (Canada) Limited. Conrad began by telling them about his journey and how he progressed through the ranks after completing his apprenticeship at Score Group plc. Apprentices were reminded that through dedication, hard work and effort, they too can have a bright future within the Group of Companies. With opportunities throughout the world, apprentices can find themselves working in countries such as USA, Saudi Arabia and Australia.

Conrad then shared a safety moment with apprentices reminding them to take responsibility, and not be afraid to intervene if they witness any unsafe acts. Company policies were also discussed, concentrating on safety, quality and environmental concerns, as well as health issues such as mental health, drug and alcohol.

Finally Conrad took time to congratulate Score Canada Limited Apprentice Machinist, Simon Ernst, who won gold at the Skills Canada National Competition (SCNC) in 2017 (Full story in July 2017 Newsletter). Simon excelled in the first round receiving the highest marks from all three judges; this award was testament to his hard work and dedication to his training.



Conrad Ritchie presenting a lecture to 1st - 3rd year apprentices.

January Apprentice Lecture in Peterhead

In January a lecture was held for 1st – 3rd year apprentices. Opening with a safety moment Steven Wilson, HSE & Training Manager, focused on taking responsibility for the safety of everyone and reporting any unsafe acts.

Fiona Johnston, Apprentice Co-ordinator, followed by discussing with apprentices the importance of keeping up with their technical logs and completing Vital modules, which are all part of their internal training and a crucial part of their apprenticeships.

Fiona's points were also backed up by Ali Law, Apprentice Technical Authority, who also reminded apprentices of the incredible opportunity they have at Score Group plc, and that he's there to help them to succeed.

The main focus of the lecture was substance abuse also was presented by Leighton Willox, HSEQ Director of Score (Europe) Limited and Conrad Ritchie, Managing Director of Score International Limited, who educated apprentices on the effects of drugs including M-Cat and Cocaine, and the highly addictive nature of these substances.

The directors strongly advised apprentices against the use of drugs, and reinforced the company's zero tolerance of drug and alcohol abuse and the consequences of disobeying this policy. Score Group strongly encourage any employees with any health issues or addiction tendencies to come forward confidentially so that help and counselling can be given.



Apprentice Safety Lecture

During October, 1st – 3rd year apprentices attended a safety lecture focusing on electrical appliance concerns, followed by road safety.

Steven Wilson, HSE & Training Manager, started with a short talk discussing the dangers of electricity in the workplace, whether in a workshop or office, HSE highlighted the potential dangers of electrical shocks. Also presenting to the apprentices were Conrad Ritchie, Managing Director of Score International Limited, and Leighton Willox, HSEQ Director of Score (Europe) Limited. Following this the apprentices were joined by Fire Scotland who continued the lecture focusing on road safety.

Apprentices were shown a video highlighting the danger distractions can cause while driving, this video showed the graphic reality that emergency services face while attending

accidents in the hope that young people will think twice before distracting their driver, or being distracted by their phones while driving.

Another method used in an attempt to reach the young apprentices with the use of VR headsets. This interactive approach simulated a first person experience of being in an accident like the one displayed in the video, allowing apprentices to get up close to the severe reality of car accidents.

“This interactive approach simulated a first person experience of being in an accident”

Do you know anyone
interested in a

MODERN APPRENTICESHIP?

Attendees must pre-register at:
score-group.com/openevening



5th March

5:30 PM - 7:00 PM

SHERWOOD HOUSE,
ARMYTAGE ROAD

BRIGHOUSE

7th March

5:30 PM - 8:00 PM

GLEN TEST FACILITY,
WELLBANK

PETERHEAD

Make sure they register for one of our annual Apprentice Information Evenings in either Peterhead or Brighouse. The event in Peterhead will be hosted alongside Peterhead Engineers Development Limited (PEDL) in conjunction with their annual open evening.

Current apprentices & managers will be on hand to discuss traineeships in:

- Engineering
- Support Services
- A range of other opportunities