

WHAT'S THE SCORE

MAY 2019

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Score (Europe) Limited Opens in New Territory (P4)



Score Diagnostics: Mid-Year Highlights (P9)



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20 Years Since the Opening of Score Danmark A/S

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Introducing Score Arabia Services

On the 6th February, Score Arabia Services held the official opening of their new facility in Saudi Arabia. Located in Dammam, Eastern Province, the facility boasts a fully equipped workshop which allows Score Arabia Services to provide responsive support whether in the field, fast tracking a repair or providing OEM in-country support.

Prior to the ribbon cutting ceremony speeches were given by Saeed Al-Nahdi (Sumou Holding CEO) from the joint venture partnership, and Score Group plc Managing Director and CEO, Nelson Ritchie. Gary Hunt, Head of British Trade office in Al-Khobar also offered congratulations to the joint venture.

Other Score representatives in attendance at the opening included Ian Davidson (Score Group plc Commercial Director) and Richard Sadler (Score Middle East FZE Managing Director), alongside AWJ Energy CEO, Hassan Al-Qahtani.

The ceremony was followed by a tour of the facility by General Manager Andrew Wood, allowing guests to understand the full potential Score Arabia Services has.

General Manager of Score Arabia, Andrew Wood, said: "Our new facility in Dammam is now fully operational having moved in at the end of last year due to the hard work of Ian Cheyne, Operations Director of Score Group plc, and his team.

Left to right: Nelson Ritchie officially opening the facility alongside Gary Hunt and Saeed Al-Nahdi

"There's been a substantial investment and the feedback we have been receiving from the end-users has been excellent.

"Our JV partner, AWJ Energy will be assisting Score Arabia Services to meet Saudi Arabia's vision 2030 that drives localisation and one of our core objectives will be to establish our award winning training model in-kingdom"

Score Arabia Services has the ability to provide a wide range of services including, valve repair, testing, training, diagnostics, OEM in-country support, valve automation and field services.



Left to Right: Khalid Kaid, Nelson Ritchie, Mohammed Batyour, Gary Hunt, Mohammed Al Ghzaly, Richard Sadler, Saeed Al-Nahdi, Andrew Wood, Hassan Al-Qahtani and Ian Davidson



Conrad Ritchie, Lesley Anne Ritchie and Ally Marshall officially opening the Humberside facility



Score (Europe) Limited Opens in New Territory

We were delighted to open our new facility in Humberside, Hull, on Tuesday 26th March, when invited guests were given the opportunity to visit the new workshop and discover Score's potential.

Situated within the Saltend Chemicals Park, facilities include a fitting shop, machine shop, hydrostatic and gas testing test cells. As the only valve service provider onsite, we will provide services including valve supply, repair, on-site services, testing and recertification to clients within the chemical park and in the surrounding area.

Throughout the opening day, key onsite personnel and external clients visited, and had the opportunity to meet various Score Group plc companies, including Score VAC Limited and Score Training, who support us to provide valve automation and training services, respectively, to our clients.

Team members from our Score (Europe) Limited head office in Peterhead were on hand to discuss our machining and specialist on-site service capabilities, supporting pre-commissioning, commissioning, on-going maintenance and turnaround activities. These include joint integrity management, on-site machining, welding, NDE and bespoke engineering solutions.

The Hull Daily Mail, Hull and Humber Chamber of Commerce, representatives from PX Chemical Park and BP were in attendance as the facility was officially opened.

Speeches were given by Ally Marshall, Deputy Managing Director of Score (Europe) Limited, and Conrad Ritchie, Managing Director of Score International Limited.

Conrad Ritchie commented after the speeches, "We have been supporting the market from other locations for a long time, and although it has worked, if you don't have a local presence you will only get so far.

"What has been refreshing is how helpful everyone has been at Saltend. I think the other businesses really did want us to be here as we have the skills and the experience to take some of their problems away. The setup is a little bit different to what we have elsewhere. This is the first time we have been operational at the centre of a chemicals complex."

By moving into the area, Score is expanding and strengthening its market position, and responding to increased workflow.

Hull is a further addition to Score Europe's many facilities throughout Scotland, England, Ireland and Italy, working closely with the Score Group of companies.

Supporting all facilities, our headquarters in Peterhead, Scotland, provides an encompassed Total Valve Management service, by also offering testing, engineering support, valve diagnostics, condition monitoring, inventory management, training and many more services to valve users all in-house.



20 Years Since the Opening of Score Danmark A/S

On the 3rd March we were delighted to celebrate 20 years since the opening of Score Danmark A/S.

With a purpose built facility in Esbjerg, Score Danmark is fully equipped to provide valve supply, overhaul and testing services to leading oil and gas majors operating in the Danish Market.

Australian Companies Achieve Re-certification with Flying Colours

We have completed a very hectic external audit program for the Australia wide LRQA SV3 recertification to ISO 9001:2015 – ISO 48001:2017 – AS/NZS 4801:2001 with no minor or major non-conformances raised and continued certification verbally advised until completion of the final approvals by the LRQA review panel. We have some minor areas of improvement and attention noted from the audits which will be recorded in the full audit report once finalised and released by LRQA, and further discussed at upcoming respective management meetings.

The Queensland business units have, during the audits in Queensland, undertaken and completed the addition of design to scope of accreditation. Combined with Western Australia undertaking this addition already we will see this added to the new certificates to be issued in the coming weeks. Further to be noted will be the request and preliminary approval to move from a nine monthly surveillance audit cycle to 12 months, given the maturity and consistently demonstrated strength of the Australia wide HSEQ Management Systems and Senior Management Commitment to ongoing improvements.

We would like to thank all involved in the preparation and involvement in the past few months of audits that have allowed us again to achieve this re-certification and continued positive working relationship with LRQA to improve our business overall.

Busy Start to 2019 for Score Trinidad



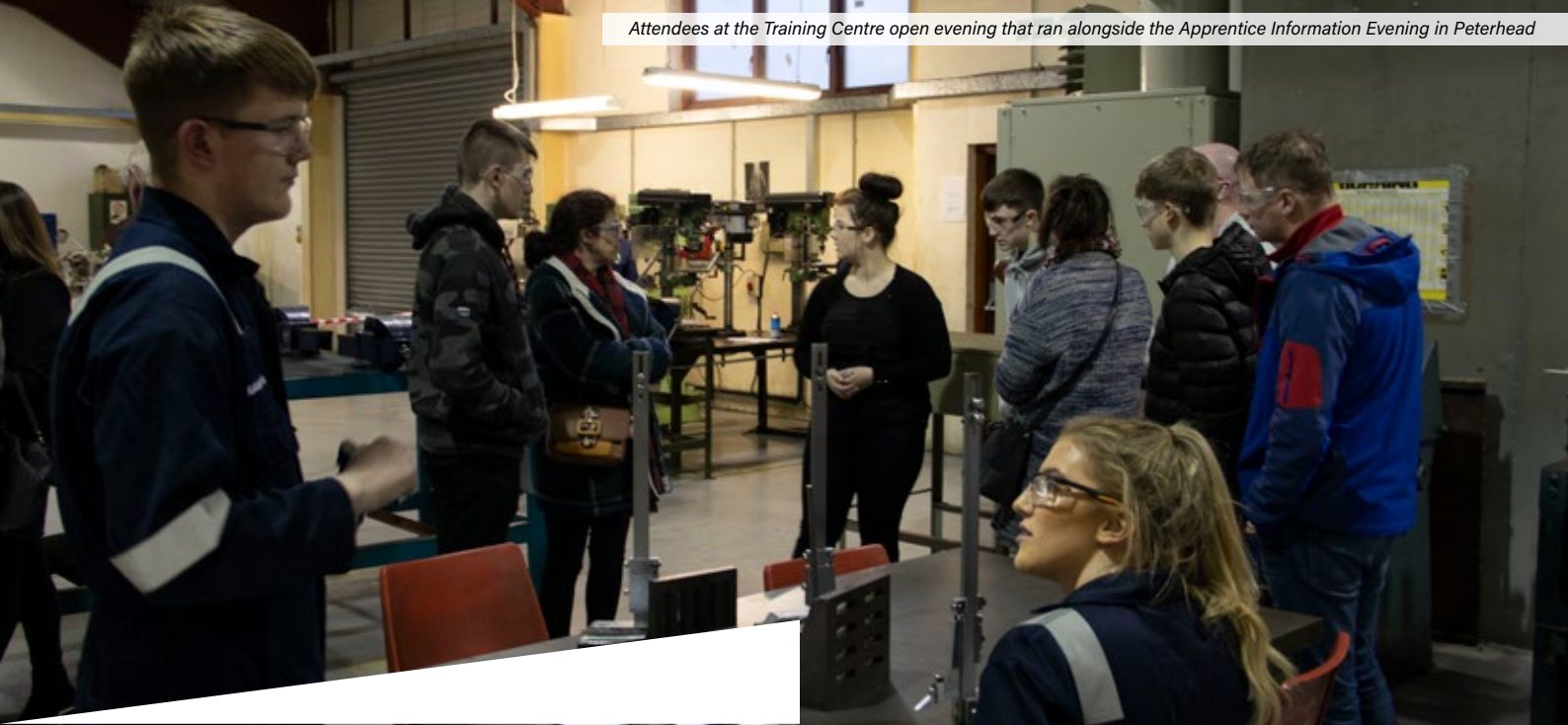
In March 2019, Score Valves (Trinidad & Tobago) successfully completed a major repair and upgrade of a 40" ANSI 600 RF Perar Ball Valve as per the below activities, for the Mahogany Bravo platform of BPTT, which was installed as a primary isolation valve for the facility's pig launcher system:

- De-plated ball, grind, weld repair, re-plate with 0.008" TCC, lap & polish
- De-plated seats, grind, weld repair, re-plate with 0.008" TCC, lap & polish
- Designed & manufactured new Inconel 718 stem
- Correction of trunnion plates with the use of machined skims
- Rough machined body seal areas, adapter seal areas & seat pockets, Inconel 625 clad all seal areas as per Score procedures and re-machine to specification
- Modified seats to include shuttle ring design for upgraded DPE x DPE capabilities
- Machined end connections back to specification
- Designed & manufactured mounting kit to outfit G10007.0 DA actuator
- Welded new 1" bleed connection on valve cavity and fit new 1" 600# x 1" 600# DBB ball valve
- Machined 1" bleed port on valve flange, welded nipple and SW flange and fit new 1" 600# x 1/2" DBB ball valve
- Overhauled all components and reassemble valve using new spare parts
- Successfully conducted hydrostatic testing with valve in the vertical position inclusive of DPE test on both ends
- Successfully conducted high pressure gas shell & seat tests with valve in the vertical position inclusive of DPE testing
- Fit actuator, carried out function / leak test, mount to valve, stroke assembly & remove actuator from valve for shipping purposes
- Blast and paint assembly to client's offshore specification



BPTT was very pleased with the work completed and gave Score Trinidad high commendations.

Score Trinidad is also delighted to announce that effective April 2019, it became an authorised repair centre for ValvTechnologies products in OG upstream, downstream, midstream, and hydrocarbon.



Score's Apprenticeship Information Evening is Best Yet

Score Group opened its doors for the annual Apprenticeship Information Evenings at the Brighthouse facility in Yorkshire on 5th March and Wellbank facility in Peterhead on 7th March. The events had excellent turnouts with many school leavers attending to discover the wide range of apprenticeships Score offers.

In conjunction with National Apprenticeship Week, Score Europe's facility in Brighthouse hosted their second consecutive information day and evening on 5th March. In the morning local schools attended the facility and took part in interactive science, technology, engineering and mathematics (STEM) activities related to various disciplines within engineering and met Score apprentices. In the evening, the facility was open for people to attend and find out more about Score's apprenticeships. Over 40 people attended in the evening, receiving tours of the facility and asking the apprentices and senior management questions about what to expect on a Score apprenticeship. The school leavers who attended were all very engaged, and the majority were interested in developing a career in engineering.

Running for the 7th successive year in Peterhead, representatives from Score (Europe) Limited were in attendance for Administration, Sales, Drawing Office, Engineering, Production, Machine Shop, PSV, Stores & Warehousing, and NDT. Also in attendance were Score Energy, Diagnostics, Subsea, Marine, VAC and Training. HR and the Apprentice Coordinators were also on hand to answer any additional questions in terms of apprenticeship requirements and offer help and advice on the application process.

Each department and company provided information of what their apprenticeships involve including various demonstrations. NDT showcased some of the tests they use to identify defects in

valves, including Radiography, Ultrasonic Testing and Dye Penetrant Inspection. The Engineering department had their Romer on display; this high tech Coordinate Measuring Machine can identify miscalculations in objects' measurements that may not be noticeable to the naked eye.

Over 180 people attended the evening, with the total being split between Score's Wellbank facility and Peterhead Engineering Development Limited's (PEDL) facility, where they could see where the first year of the apprenticeship is spent before transferring. Tours of Score Energy, which is based in the Wellbank facility, were also held throughout the event. These were hosted by some of Score Energy's senior apprentices, who provided an insight into the day to day operations of the company.

Score and PEDL were also delighted to have featured live from PEDL on Scottish TV North (STV) news, who were running a section on National Apprenticeship Week.

Attendees were also advised of the Score Maths Club which runs during Easter Holidays. The classes are aimed at 4th year pupils who are aiming to join an engineering apprenticeship programme, providing invaluable information on how to apply maths to real life engineering situations.

The overall feedback from attendees was excellent, with many commenting on how friendly the Score representatives and apprentices were. Many also highlighted that the evening provided them with in-depth information on the apprenticeships offered by Score, giving them a lot to think about.

On the run up to the event, Score ran a social media campaign highlighting various apprenticeships offered through a series of videos. This campaign was hugely successful reaching over 15,000 people. The apprentice spotlight videos are still available to view on our Score Group LinkedIn and Facebook pages for anyone looking to find out more about the experience of a Score apprenticeship.

Score in Peterhead is now inviting applications for a number of different apprenticeships, all of which can be viewed on the company website at score-group.com/careers. If you missed the event but would like more information of what is on offer contact us through score-group.com/contact or call our HR team who can direct your call.





Score Diagnostics: Mid-Year Highlights

In the first half of the trading year, we have seen, and are contributing to, a lot of activity in the valve marketplace in relation to the digitalisation agenda and the benefits we can deliver directly to our existing and potential new Group customers around the globe.

Our MIDAS Meter® sales are on target for the year and there are very positive market indicators for us in that existing customers are now returning to purchase additional kits, having had a positive initial experience of implementing a single kit. We are delighted to note that one of our customers now has a “fleet” of six MIDAS Meter® kits. Our global reach continues to expand too, with our sales so far this year resulting in our MIDAS Meter® kits being purchased in, and despatched to, nine different countries already.

This has resulted in a lot of external and remote training activities, for these new and returning MIDAS Meter® owners. Training has already been delivered this trading year in Tunisia, China, Thailand, Holland and the USA and further courses are lined up over the next quarter for delivery in Egypt, France, USA and Malaysia. To cope with some of this increasing demand, we have trained two new trainers in the USA (Phillip Anderson) and China (Dr. Ed Quick) and we wish them every success in supporting our new customers in these regions.

We have also been growing our team in Peterhead with three new team members. So far this year we have welcomed Gerard McDermott (Engineering), Jacqui Innes (Administration) and Sarah Gowans (Administration) and wish them every success in their roles with us.

The Exhibition and Conferences circuit is currently buzzing with excitement in the Digitalisation Space. Whilst there continues to be a lot of hype and future promise, Score Group remain one of the few organisations with a long track record of delivering value for our customers in this field. We have continued to promote our technical capabilities in the marketplace at events such as the Valve World Exhibition & Conference, Managing Aging Plants Conference, AUG/MUG/SRVUG (Nuclear Market User Group Conferences), 4C Environmental Conference & Exhibition and we have four further technical papers accepted for presentation at forthcoming events in the USA and Italy.

During the downturn, we saw restricted / limited marketplace investment in project related work with regards to diagnostics and condition monitoring systems, however, our continued efforts and discussions during that period have resulted in Score Diagnostics Limited now landing two expansion project orders. These are both related to the existing AkerBP Valhall V-MAP® System. The work started in late December 2018, with the award for monitoring valves on the new Normally Unmanned Installation (NUI) Valhall West Flank and this was followed a month later by the award of a second part on the original PH Platform for additional valves. This includes the supply of instrumentation, as well as all the associated commissioning and benchmarking activities.





4C Environmental Conference & Exhibition 2019 in Austin, Texas

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Following several years of technical development, we have achieved an important milestone in receiving global hazardous area certification for our new, re-engineered and significantly enhanced V-MAP® G3 system. This development work ensures that Score Group remain front runners in the condition and performance monitoring world, for valve and actuator assemblies.

By reducing the hardware footprint, our customers shall now be able to target monitoring of critical valve populations which previously had been impractical, whilst at the same time enjoy the numerous software enhancements, from both a valve intelligence and user experience standpoint.

Realising this goal has not been easy – many technical challenges and roadblocks were encountered and had to be overcome along the way. We would like to congratulate all our team members that have been involved in achieving this complex and mission-critical milestone.

Following the release of a new version of our MIDAS Meter® Core software, we have updated our website with a new “Software” section, which contains sub-headings on topics such as: Valve Leak Rate Calculation and Trending on the PDA, Valve Survey Results Reporting with Communicator™ Application, Risk Based Inspection (RBI) for Valves and Radio Frequency Identification (RFID) for Valves. It is anticipated that these new pages will assist our potential new customers in understanding the maximum value our device can add to their operations.

Similarly, in order to ensure maximum customer satisfaction and support, we have enhanced our Customer Support Helpdesk Arrangements. We have taken this opportunity to formalise our systems and procedures for customer support, re-visiting and creating a standardised format for responding to support requests. This includes the generation of a series of “formally approved” responses to FAQs. These developments will ensure our customers consistently receive the best possible service from us moving forward.



Valve World Exhibition & Conference in Messe Düsseldorf, Germany

We are delighted to announce that a formal Partnership has been entered into with Sage Suzhou Enterprise Management Consulting Company, to promote and grow MIDAS Meter® valve condition and performance monitoring equipment sales and services in the China market.

Sage are a highly experienced company in the environmental consulting / air quality monitoring arena. Working with them under this new Partnership arrangement represents an excellent opportunity to best serve our existing and potential new customers in the region. We are looking forward to working closely with Scott, Simon and the wider team at Sage and we are certain that this new Partnership will accelerate our joint growth in the region.

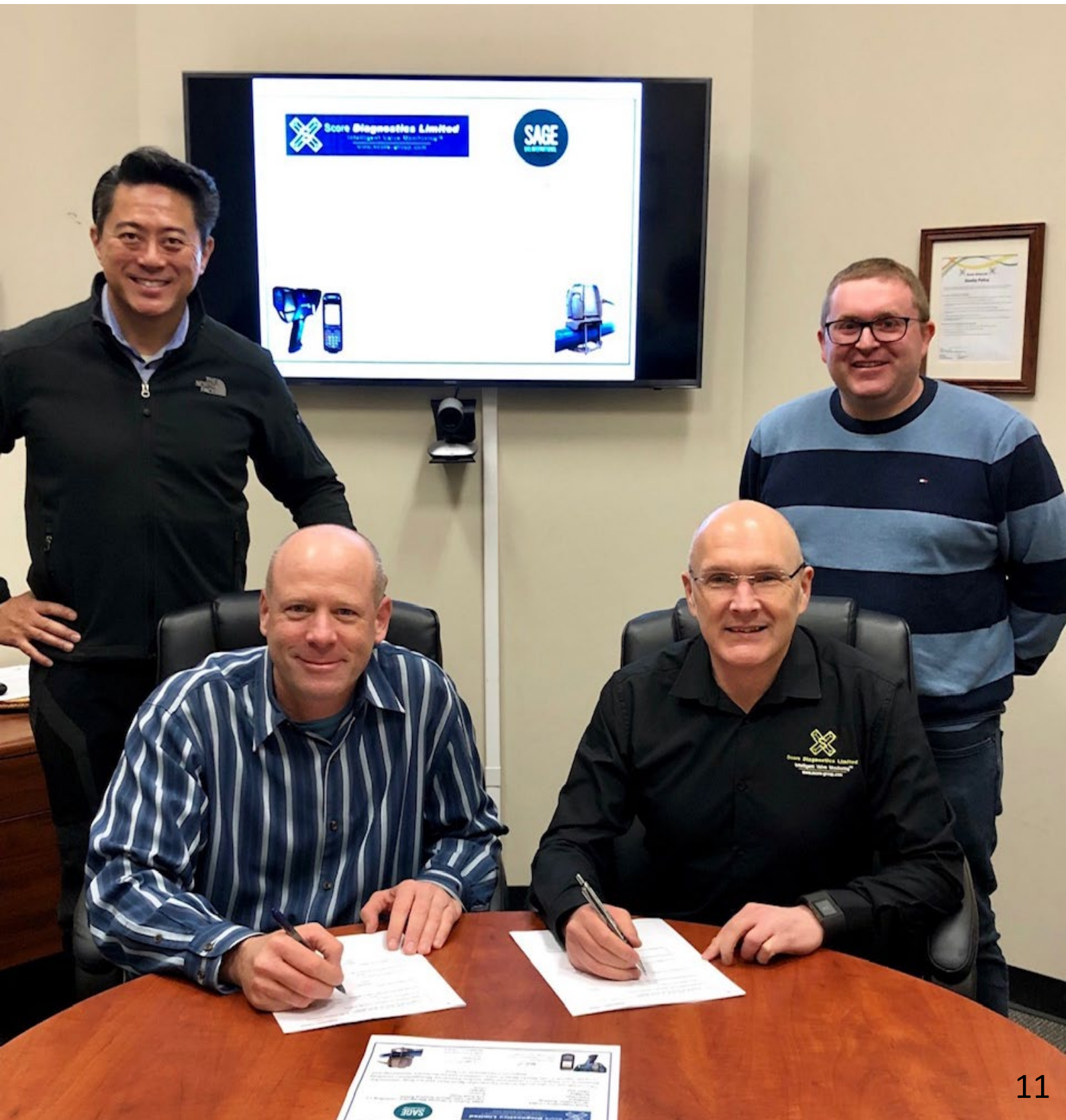
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Finally, to all our team members (and all supporting personnel throughout the Score Group) that have been involved in delivering the above developments over these last six months, which would not have been possible without your expertise, determination and commitment, we say **Thank You!**

Score Diagnostics Team



The partnership being signed with Sage Suzhou Enterprise Management Consulting Company





Score Energy Limited Showcase Capabilities at WTUI

This year saw the 19th Western Turbine Users Conference being held in Las Vegas. This conference focuses on the GE LM Industrial Turbine Fleet and all those involved from customers and owner/operators through to the OEM and service providers.

Score Energy was proud to attend for the 12th consecutive year, having both a stand at the exhibition, pre-arranged customer meetings and, a first for Score at WTUI, were able to present at one of the technical breakout sessions. Bruce Buchan (Jnr) presented on the issues surrounding 'run to failure' of accessories and proactive maintenance being as equally important for accessories as it is for the core engine itself. Bruce covered fuel nozzles, through to fuel metering valves with a focus on showcasing Scores capabilities and 'one-stop shop' service offerings at the same time.

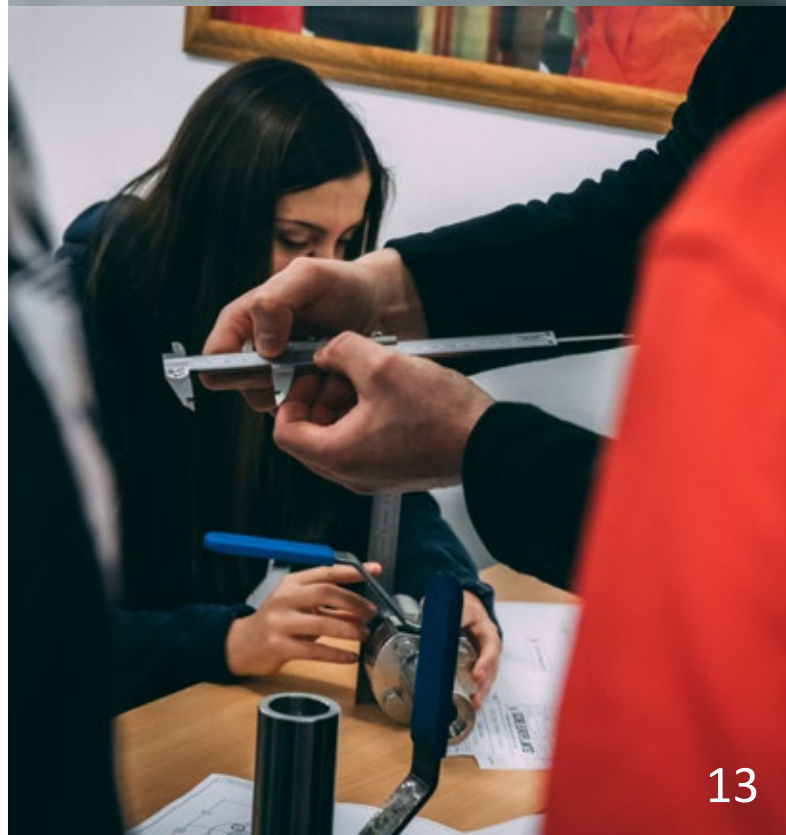
In attendance at the conference were many of our large and regular customers from GE through to AAT, Jalux, IHI, TCT and MTU, as well as over 1000 attendees. This opportunity brought us the chance to meet with many new customers as well as catching up with our less regular customers to discuss expanding our offerings to them. Of course WTUI also provided us with considerable market intelligence and gaining an insight into the general customer feelings and current spending patterns on the GE LM fleet.



Maths Club

During the Easter Holidays Score ran a Maths Club in Peterhead aimed at local senior secondary school pupils interested in pursuing a career in engineering. The club, supported by Score's STEM Ambassadors and helpers, aims to teach the pupils how to apply maths they are taught in school to working life, and especially aimed at engineering practice.

Our STEM Ambassadors, a vital resource for the success of such activities, provided practical exercises for the students to work on during the 3 day course. The Maths Club continues to be a popular activity benefiting both students and our STEM Ambassadors in Score.





Social Media

We are continuing to boost our social media presence across LinkedIn and Facebook providing regular updates on our latest news and the services our companies provide.

If any of you are active on social media, why not follow our companies' pages. Interacting with our posts by sharing, liking and commenting helps increase Score reach a wider audiences and raise the awareness of our brand globally.



@score-group-plc

@score-energy

@score-training

@score-group---valve-diagnostics

@score-subsea-and-wellhead

@qualtec



@ScoreGroup

@scoremediaphd



@scoregroupplc

@STAMPtld

@scoreenergy



Score Europe Promote Apprenticeships

In February, Evan (Apprentice Ambassador), Jessica (1st year Apprentice) and Simon Winter (Works Manager) from Score (Europe) Limited's Brighouse facility attended a careers event in Halifax, West Yorkshire, at The Shay Football Stadium.

Score had a stall set up among other companies and training providers from the surrounding area. This was an event for students of all ages but mainly school leavers to come and get an insight into the industries available and to see what the companies do.

The event was a great opportunity to encourage youngsters to

consider an apprenticeship in Engineering or Business Administration at Score's Brighouse facility. The team talked with the students about what Score can offer and answered any questions they may have about Score's apprenticeship scheme or the college set up in the local area.

There was lots of interest from students and many were keen to apply as they had attended previous events that Score have held during this intake period to promote its apprenticeships.

Score Engages with Local Schools

On Tuesday 26th February, the apprentice coordinating team, along with a mechanical engineering apprentice, attended the Peterhead Academy Career Day. This event consisted of the primary 7 pupils from local schools visiting to find out more information from local employers who recruit within the area.

To ensure that the event was age appropriate for primary school children, the training team had four training valves on hand which they over looked and assisted the children into stripping and assembling. The schools were split up into groups and each group had a series of questions that were themed around the employers in order to find out more information within the companies.

Each group had around ten pupils, therefore five asked questions while the other five competed against each other to see who could strip or assemble to the highest standard and in the shortest time frame. The groups then rotated so that everyone had the chance to visit both workstations.

The event seemed to work well and the children were all engaging, especially in the practical valve activity. Later on in the day, S4/5/6 attended the career fair to discuss potential opportunities for their future. The career event lasted until 6pm and parents attending with children after school time. The training team fed back that the event was successful and the children enjoyed their day.





Administration Trainees Raise Money for Mental Health

Recently, the summer 2018 intake of Administration Trainees at Peterhead Engineers Development raised £2165 at a prize bingo held at The Ban Car Hotel in Lonmay. The money raised was donated to Shirley's Space to fund the opening of a mental health facility in the local area, which will be operating within the Crimond Medical Centre and Community Hub building.

The event was very well attended and they would like to thank those who generously donated towards the event and helped to make the evening a huge success.

Elaine Buchan, Lead Instructor in Administration said that the trainees work very hard to run a successful fund raising event and is very proud of their achievement.

The trainees are working towards their National Certificate in Administration as part of their Modern Apprenticeship in Business and Administration.



Score Support Peterhead Academy ROV Team

The BlooToon ROVers is a school based team from Peterhead Academy, designing, building, testing and competing with their ROV each year. The competition held on Wednesday the 17th of April at the RGU campus in Aberdeen, saw the team up against schools from all over Scotland with the winner entering the world finals in the USA. The team's ROV undertook tasks such as manipulation of objects, to taking water samples and temperature readings. To allow them to test the ROV prior to the competition, Score kindly gave use of a test pit to practice in. All members of the team wish to pursue careers in engineering and the skills the Club helps develop are very valuable.

The BlooToon ROVers performed well at the competition, but unfortunately, did not secure the place they wished for but pulled off the whole project even better than they could have imagined. Placing 4th in Scotland out of 9 teams, the team did well in the pool with the ROV flying a dream, but some of the marketing material let them down a little on the scoring.

The boys would like to thank Score for the continued support and have said they will focus on improving the ROV and marketing material to better their place at next year's competition.





World Book Day at VITAL Sparks

To celebrate World Book Day on the 7th March, Managing Director of Score International, Conrad Ritchie, visited the youngsters at Score's on-site nursery in Peterhead, VITAL Sparks.

Conrad read a story to the children and found out about their favourite book characters.

PETERHEAD PRISON MUSEUM

To enter your vehicle please contact us at:

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Email: heritage.hub@admiraltygateway.com

Website: www.peterheadprisonmuseum.com

Admiralty Gateway

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23RD
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10AM-3PM



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