



Health, Safety, Environmental & Quality Management

Having effective health, safety, environmental and quality management systems is critical to our operations. Only by operating in accordance with these systems can we achieve our aims of zero harm to people and the environment whilst providing excellent products and services. We operate in the knowledge that the products and services we provide can impact upon the health, safety and environmental performance of our customer's operations. Preventing safety incidents which could affect the health and well-being of people or the environment is our primary focus in everything we do.

At Score we have aligned our management systems with international standards OHSAS 18001 (health & safety), ISO 14001 (environment) and ISO 9001 (quality). Since 2002 Score Group has been approved by LRQA to all three of these international management system standards.

Operating and maintaining these approvals is the primary function of our HSEQ teams. These teams of experienced qualified HSEQ professionals oversee all operations conducted by Score.

Our management systems are well-established and mature but we are striving for continuous improvement and our focus for this is Score AIMS which is Score's own improvement program through which we are targeting improvements in the way we manage health, safety, environment and quality.





Success
Commitment
Ownership
Respect
Excellence



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Score AIMS has the following targets:

- To achieve a goal of zero lost time incidents.
- To improve our processes with measurable improvements in efficiency and quality.
- To reduce the waste we send to landfill.
- To improve our energy efficiency.
- To eliminate silent consent.
- To have an improvement culture and have teams who share, learn and achieve.

Every member of the Score team knows that they are empowered to intervene to stop unsafe acts and also that their contribution and suggestions for improvement are valued.

As part of Score AIMS we are also supporting causes which improve health, safety and the environment in the wider communities in which Score companies operate.

At Score our company, leaders and teams have five key shared values which we strive to uphold in everything we do. These are not our only values but these are the values which we hold in highest regard, the values which have made our company and the values which we encourage in our teams.

Success is important to us and we realise that success only comes when we focus on our values.

Commitment is the attribute which has taken our company from small beginnings to the global enterprise that it is today. Commitment from our people is key to our success and commitment to our customers and the communities in which we operate is vital.

Ownership is a value which every Score team member needs to uphold just as the company does, taking ownership for its operations commercially and socially.

Respect is the most important of the values. Having respect for everyone affected by our operations means conducting our business in a manner which is safe, not endangering people or the environment.

Excellence is about providing the best service we can as a company and as individuals.

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